2663



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:) Group Art Unit: 2663
SRINIVASAN) Examiner: Derrick W. Ferris
Serial No.: 09/433,497	,)
Filed: November 3, 1999	CERTIFICATE OF MAILING
Confirmation No.: 2641	I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450 ON JULY 13, 2005.
Atty. File No.: 1631 (42059-00970)	MARSH FISCHMANN & BREYFOGLE LLP
For: "Intelligent Call Routing System") BY: Mauries Sileo Maureen Sileo

AMENDMENT AND RESPONSE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is filed in response to the Office Action mailed December 1, 2004 and as a supplement to the Amendment and Response filed June 1, 2005. The previously enclosed request for a three-month extension of time, thereby extending the time period for response from March 1, 2005 to June 1, 2005 should suffice, as well as the check in the amount of \$1020.00 for the time extension fee. Please credit any overpayment or charge any underpayment to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows: